

February 15, 2018

## 24 Things Restaurant Owners Wish They Could Tell You

BY BRITTANY GIBSON

Restaurant owners are in charge of quite a bit when it comes to owning a restaurant.

Did we run out of your favorite wine? We'll send one of our delivery drivers to the liquor store. Do you need your food cooked separately because of allergies? Not a problem. Not every restaurant owner is in it solely for the money. It helps, of course, but there are few things more gratifying than a genuinely satisfied customer. "I'd like diners to know that we truly enjoy treating each guest like a VIP," says Ken Irvine, owner and executive chef of [Bleu Bohème](#) in San Diego, CA. "We try to keep our dining experience philosophy very simple: the restaurant is my house and every night we are throwing a party and all the guests are my friends."